



Residents Alliance Group February 2019

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This Bulletin is a single-issue one highlighting the results of the Resident Alliance Group survey completed by residents adjacent to the NCH site.

The Survey Results are detailed on the RAG website [HERE](#)

Survey

The Residents Alliance Group survey on “The Hospital Build and Me” was undertaken in mid-November and most returns were in by early December.

Eight areas were covered in the survey and of the 975 forms distributed over a 202 were returned representing an overall response rate of some 20.7% .

Areas	distributed	returned	%
Brookfield	41	12	29.3
Ceannt Fort	200	41	20.5
Cameron Sq	41	10	24.4
3Ms	91	37	40.7
Rialto	300	22	7.3
Old Kilmainham	54	7	13.0
SCR	109	20	18.3
Suir Rd	53	12	22.6
4 Tces	86	29	33.7
Basin St		12	
	975	202	20.7

The response rates varied by area with a low of 7% in Rialto to a high of 40% from the 3Ms but i20% plus or minus was norm.

Overall, almost 34% of respondents felt the impact of the build was what they expected 12 months ago and 11% thought it was “Better” or “Much Better” than expected.

However, 48% of respondents felt the impact was “worse” or “much worse” than they expected 12 months ago.



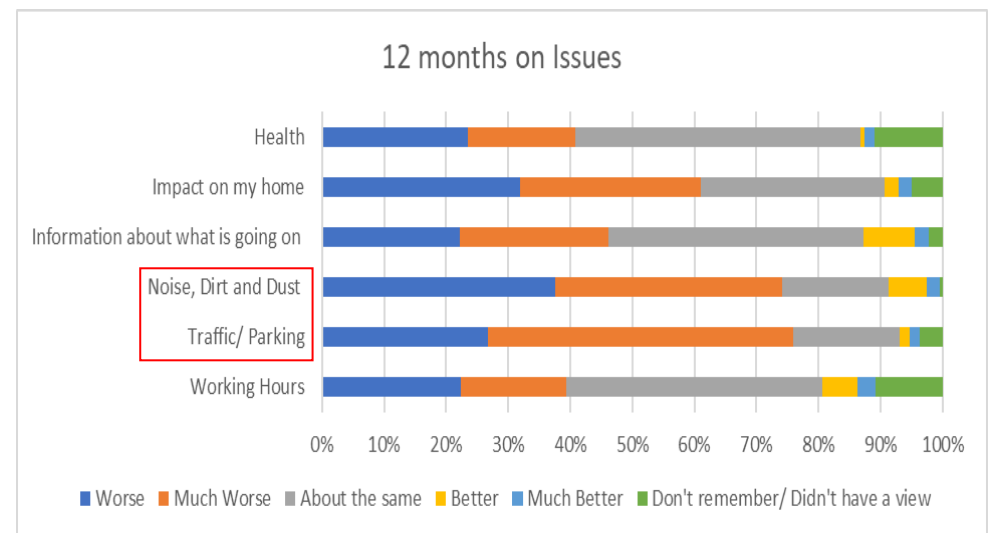
The survey examines 6 issues

- Working Hours
- Traffic/ Parking
- Noise, Dirt and Dust
- Information about what is going on

- Impact on my home
- Health

Some issues are relevant to particular areas but the common issues of **Noise Dirt and Dust** and **Traffic/Parking** are the two issues that residents believe are “Worse” or “Much worse” than a year ago, with 73% of respondents stating that Noise Dirt and Dust is “Worse” or “Much Worse” and 70% thought Traffic and Parking is “Worse” or “Much Worse”.

Working Hours, Health and **Information** were the areas where over 50% of respondents expectations were the same or better than expected

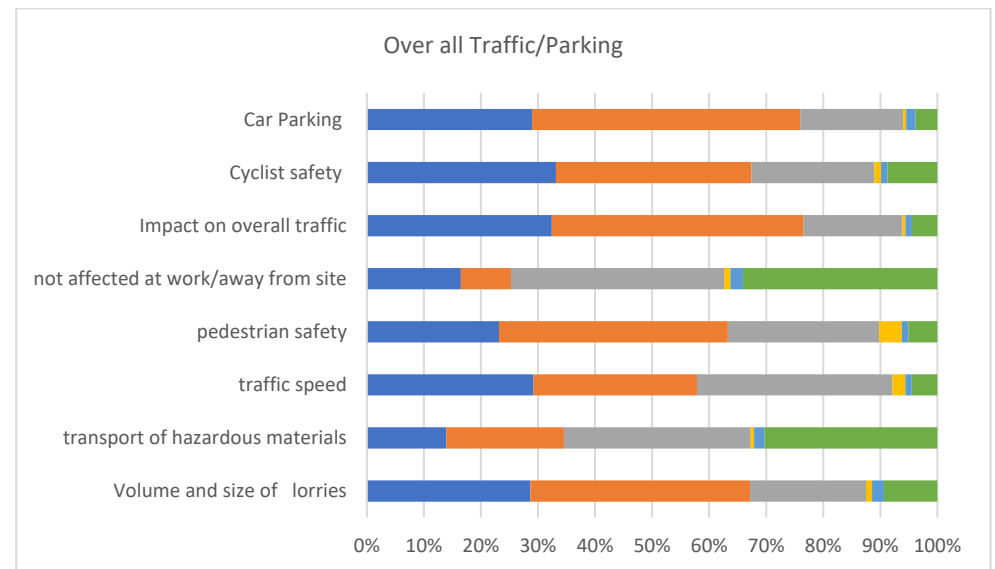
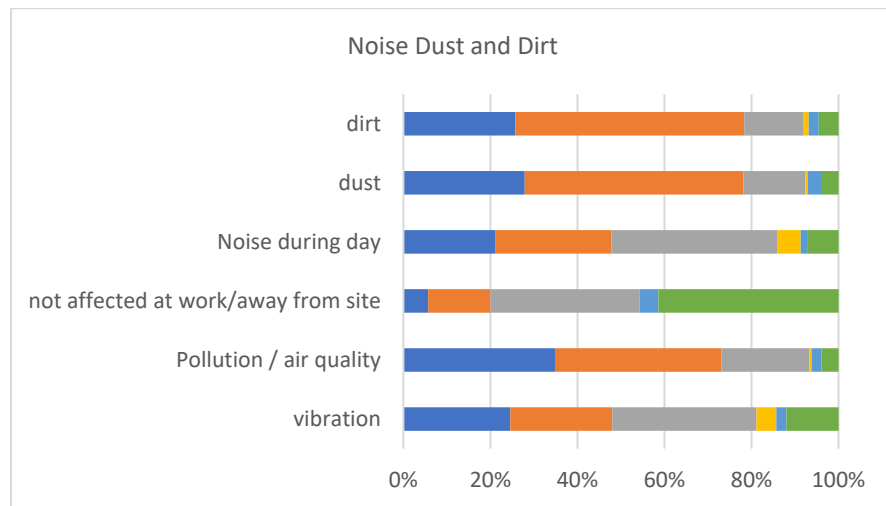


Each of the 6 areas are drilled into by way of additional questions.

Dirt and **Dust** are perceived as being “Much Worse” by over 50% of respondents and “Worse” by an additional 25%.

Respondents perceive **Pollution /Air Quality** as “Worse” 35% or “Much Worse” 38% than expected .

Car Parking is perceived as being “Much Worse” by 47% of respondents and “Worse” by an additional 29%. This followed closely by **Impact on Traffic** 44% and concerns over **pedestrian safety** 40%



Legend

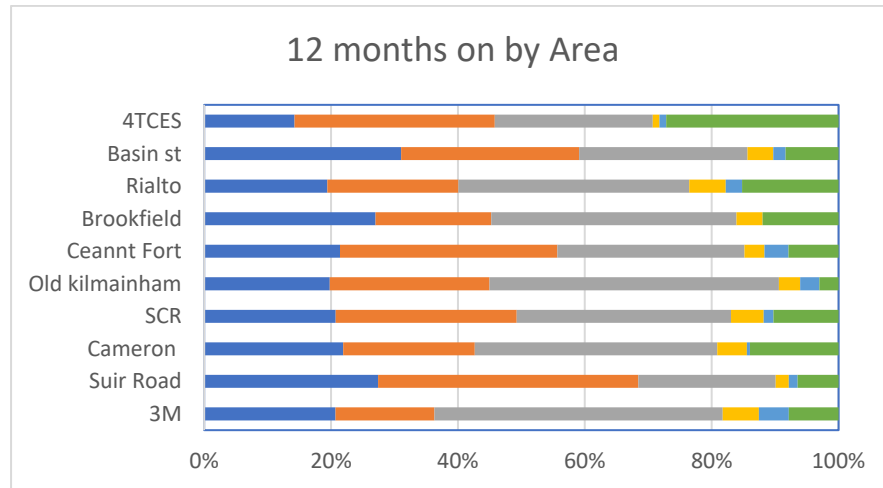
- Worse
- Much Worse
- About the same
- Better
- Much Better
- Don't remember/ Didn't have a view

Other issues are detailed in the Full Report available on line at

[RAG Survey.](#)

Location

A detailed breakdown of the survey is available by area on-line and in the report



Survey Recommendations

Traffic and Parking

- *Dublin City Council and St James's to facilitate an area wide review of traffic management and parking plans for the St James Campus and adjacent areas. The review should also include the impact of the planned additional developments in the immediate area. The review should include an area wide consultation process.*

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Noise Dirt and Dust and Impact on my Home

- *An investigation into the Clean Lorry regime in operation on the St James's site including the wheel wash systems.*
- *A comprehensive review of the road cleaning operations in operation with particular reference to road maintenance, road washing and cleaning of footpaths.*
- *A comprehensive review of the window and car cleaning operations currently in operation covering the scope, capacity and throughput with a view to ensuring that an effective transparent system is put into place.*

Specific Actions

- *A discreet piece of research to be undertaken to quantify the extent and nature of "out of the norm" medical services obtained by residents on O Reilly Avenue.*
- *Section 48 Planning costs (NCH's Section 48 payment to DCC in 2018 amounts to €7.5 million) should partially be used to increase basic services to mitigate the adverse effect of large developments on the local community such as increased road cleaning and maintenance, traffic management.*
- *To further this DCC Area management team to undertake an audit of identified services in the agreed area from 2016,2017 2018 and planned 2019/20. services*

RAG is available to meet with resident groups to discuss the findings for their areas and to look at ways of addressing their issues going forward.

For more information please contact info@residentsallinacegroup.com

Notices

Live Calendar of Work Notices

Check the RAG website for all BAM published work notices

[Calendar of Work Notices](#)

Feedback

If you are unhappy or concerned by something you see or experience as part of the construction site, please do contact the 24/7 helpline, this can relate to noise, dirt, traffic, out of hours works etc.....” **If you inform, they will reform**”



Work Advance Notice

If you want to be notified of out-of-hours works or work on site that will impact on where you live sign up for the BAM Messaging Service

Garry Keegan Community Liaison

Ph 01 531 1110/087 1364157

<mailto:gkeegan@bamcontractors.ie>

Questions and Answers

If you have any questions or issues you want raised with the NCH or the contractors in relation to the build please forward them to the e-mail address below and we will raise them at the next [Residents Monitoring Committee](#) meeting .

info@residentsallinacegroup.com

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Issued by the [RESIDENTS ALLIANCE GROUP](#)